Chapter 4

Communication with the Chinese Medicine Profession and the General Public

Website of the Council
To facilitate Chinese medicine professionals, and the general public, in better understanding the content of the regulatory framework of Chinese medicine and details of the regulatory measures, the Council set up its website at www.cmchk.org.hk in 2001. The website mainly provides information on the development of Chinese medicine in Hong Kong, an introduction of the Council, and to the Chinese Medicine Ordinance, regulatory measures, lists of CMPs, on the regulation of Chinese medicines, the licensing of Chinese medicines traders, lists of licensed Chinese medicines traders, the registration of pCMs, lists of applications for pCM registration, the import and export control on Chinese medicines and fees payable, etc. The Council will update the information on the website regularly, to keep the public informed of the Council's latest announcements.

24-Hour Telephone Enquiry System
The Council, through a telephone enquiry system, provides information on the regulatory measures of Chinese medicine. During office hours, staff is available to answer further enquiries. Members of the public, who may choose to listen to a selection of pre-recorded messages, or to obtain relevant information on Chinese medicine by fax.

Newsletter of Chinese Medicine Practitioners Board
To enhance communication with the profession, to convey information on the regulation of CMPs and important issues which they need to pay attention to, regarding the practice of Chinese medicine, the Practitioners Board last year published three issues of its newsletter in April, August and December 2015 respectively. Members of the editorial board of the newsletter are Mr. Lui Kai-king, Ms. Fung Jiu and Dr. Mak Sin-ping. All of them are members of the Chinese Medicine Practitioners Board.

Chinese Medicines Traders Newsletter
The Chinese Medicines Board published the thirteenth and fourteenth issues of "Chinese Medicines Traders Newsletter" in June and December 2015 respectively with a view to enhancing the communication with the trade, enabling the traders to grasp the latest information about trade practice and to gain more understanding of the regulation of Chinese medicines, thereby raising the trade’s standard of operation as a whole and promoting the development of the Chinese medicines trade.

Website of the Chinese Medicine Division of the Department of Health
Website of the Chinese Medicine Division of the Department of Health (www.cmdd.gov.hk) has been launched on 3 December 2010. The Division will continue to strengthen communication with the general public and publicise its work through this website.

Statutory Fees of Chinese Medicine Regulations
The regulatory systems on Chinese medicine practitioner registration and Chinese medicines have been implemented since 2000 and 2003 respectively. When the Practitioners Board and the Medicines Board are performing their statutory functions, prescribed fees stipulated in the Chinese Medicine Practitioners (Fees) Regulation and the Chinese Medicine (Fees) Regulation will be charged accordingly. The Government has conducted a review of the costs in early 2015 and proposed adjustment to some of the fees in the Chinese Medicine Practitioners (Fees) Regulation. Following the scrutiny of the proposed fee adjustment and the subsequent passage of the Chinese Medicine Practitioners (Fees) (Amendment) Regulation 2015 by the Legislative Council, the new rate of the fees takes effect from 1 January 2016. Details of these fees are set out at Appendix 3, page 123.